

Airborne Zoom Program Information

How Do I Register?

[Check out our program offering here!](#)

You can register by calling or emailing the office, or by using our Parent Portal. Choose the program you would like to register for and hit register. You can log in to our Parent Portal using this link: [Jackrabbit Parent Portal](#).

Your Login is your email address we used to send this email.

If you have not used the Parent Portal previously, you will need to create a password. There is no password associated by default. You will need to reset your password to create a new password. To reset your password, just click the Reset Password link.

If you choose to register your child for Airborne's Zoom Program.

Once registered, you will receive an email with our schedule to sign up for our classes each week!

If you have any questions regarding the Jackrabbit Parent Portal, please feel free to contact the office and we can walk you through the procedure.

FAQs

Is my child required to join Zoom classes?

No. Registration for our Zoom program is completely optional.

Does this affect the class(es) my child was enrolled in previously?

Not at all. All accounts are currently on hold until we can resume classes. All students who are currently enrolled, maintain their space.

Which program do I sign up for?

Please sign up for the level your child was previously enrolled in. If your child has aged out of their previous program, you may sign up for the appropriate age group. If you have questions about the best program for your child, please contact us.

Who are the coaches?

Many of your Airborne favorites! Coaches will vary depending on the age group/level and date and time. They are super excited to see all the smiling faces!

How do I pick which time-slots I want to attend?

Time-slots may be chosen from our Parent Portal. Once you have selected a time-slot, select your child and "add to cart". You may "Check out" once you have selected all of your desired time-slots. You can launch the class straight from the Parent Portal. Each class time will have a link to the Zoom ID.

How often do I need to pick my time-slots?

Registration must be completed weekly. We will send out a reminder email every Saturday night.

Why?

We are limiting classes to 16 students to ensure proper attention and interaction with all students. We will send out an email reminder each Saturday for the following week. We recommend you reserve a space as soon as possible to guarantee space in your desired time-slots.

How many classes can I attend a week?

You can attend as many as you would like! We recommend that you preregister for your time-slots to ensure space in your desired time-slots. We are limiting each class to 16 students.

Will we receive progress reports?

We will not be conducting progress reports until students return to in-person classes. If our coaches feel your child is ready to progress to the next level, within our Zoom program, we will communicate with your family.

Are there make-ups?

We are not offering make-ups for our Zoom classes.

How do I make payment?

You can pay online using our Parent Portal or you can call our office to make a payment. We accept Visa and MasterCard. Tuition will be charged monthly on the 1st of each month, for unlimited classes.

How do I cancel enrollment?

You can cancel enrollment by sending us an email confirming you would like to discontinue enrollment for the following month. Please notify us at least one week prior to the start of the new month to avoid being billed for the following month.

Do I need to be present during the class with my child?

While not required, we do encourage and recommend parents to be present for our

Preschool program. Little ones may need some assistance.

**Do I need to have equipment?**

We do not require any equipment to participate in our classes. Coaches may ask your students to grab normal household items or use a wall for assistance.

How much space do I need?

Classes have been designed to accommodate varying spaces.